



INSTITUTE FOR FACTORS AND DISCOUNTERS

21 November 2007

NOTICE TO MEMBERS

AML/CTF REGIME - CUSTOMER INFORMATION MATERIAL

Executive Summary

The Attorney-General's Department has material available in a number of languages to provide information to customers concerning impact of the AML/CTF laws. This includes a customer information brochure, a business card listing customer help lines and a customer email address to field customer queries. The brochure, business card and order request form are attached to this notice. Orders can be emailed to Chantel.Myers@ag.gov.au using the order request form. The printed material will be delivered to a central mailhouse, head office or street address (but not a GPO box) at no cost. The material is expected to be available for delivery in early December.

CATHERINE SHAND
AFC Corporate Lawyer



Australian Government
Attorney-General's Department

At a glance

Australia has implemented the new AML/CTF laws to meet international standards and to help protect businesses from being misused for money laundering and terrorism financing.

As a customer seeking certain services you may be asked to verify your identity.

By verifying your identity you are helping to protect Australian businesses from being misused for the purposes of criminal activity.

For further information please call the customer information line on:

1800 021 037

www.ag.gov.au/aml

E-mail: customers@austrac.gov.au

The new Anti-Money Laundering and Counter-Terrorism Financing laws

Need more information?

Customer information line: 1800 021 037

www.ag.gov.au/aml

E-mail: customers@austrac.gov.au



Australian Government
Attorney-General's Department

Anti-Money Laundering and Counter-Terrorism Financing

What is money laundering and terrorism financing?

The goal of most criminal acts is to generate a profit. To enjoy their ill-gotten gains, criminals commonly seek to disguise the illegal source of those profits. Money laundering is the processing of criminal profits to disguise their illegal origin.

Terrorist groups also move funds to disguise their source, purpose and destination. Terrorism financing includes the financing of terrorist acts, terrorists and terrorist organisations.

Both money laundering and terrorism financing are serious crimes.

What are the new laws?

The *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* requires those providing certain financial or gambling services, or those involved in bullion dealing, to:

- identify their customers before providing certain services
- report certain transactions, and
- report suspicious matters.

Why have the new laws been introduced?

The Australian Government has introduced the new anti-money laundering and counter-terrorism financing (AML/CTF) laws to:

- bring Australia's AML/CTF system into line with international standards
- reduce the risk of Australian businesses being misused for the purposes of money laundering or terrorism financing, and
- meet the needs of law enforcement agencies for targeted information about possible criminal activity and terrorism.

Who will the new laws affect?

From 12 December 2007 the new laws may affect customers of a number of service providers, including:

- banks, credit unions, building societies, lending, leasing and hire purchase companies, stored value card issuers, issuers of traveller's cheques, foreign exchange dealers, asset management companies, remittance dealers, financial planners who arrange for the issue of financial products, life insurers, superannuation funds, custodial service companies, cash couriers and securities dealers
- the gambling sector, including casinos, bookmakers, TABs, clubs and pubs, internet and electronic gaming service providers, and
- bullion dealers.

When might you be affected?

As a customer you will be affected in a range of circumstances, including:

- opening an account with a bank or other financial institution
- obtaining a loan
- buying traveller's cheques
- sending, receiving or transferring funds electronically
- undertaking a gambling cash transaction of \$10,000 or more
- buying or selling bullion, and
- withdrawing superannuation benefits.

What differences will you notice?

As a customer, the business you're dealing with may need to verify your identity. The types of documents you might be asked to provide to verify your identity may vary for different transactions or services.

For example, where a business determines that the service or transaction represents a low risk of money laundering or terrorism financing, customers might only be required to produce a driver's licence. For other transactions or services you might be required to provide more information.

Identification documents that you could be asked to provide include:

- passport
- birth certificate
- driver's licence
- utilities statement, or
- a statement from a bank or other financial institution.

Businesses covered by the new laws are also required to have AML/CTF programs in place, which include ongoing monitoring of customer activity and the reporting of suspicious matters.

How will your privacy be protected?

Reporting entities and Australian Government agencies which collect personal information are subject to the *Privacy Act 1988* (Privacy Act). The Privacy Act regulates the collection, use, disclosure, quality and security of personal information.

For more information on how your privacy will be protected, please contact the Office of the Privacy Commissioner on 1300 363 992 or visit

www.privacy.gov.au/business/aml



Australian Government

Attorney-General's Department

**Need to know more about the new Anti-Money Laundering
and Counter-Terrorism Financing laws?**

Customer information line: 1800 021 037

www.ag.gov.au/aml

E-mail: customers@austrac.gov.au

ORDER REQUEST FORM

Contact information for this order

Organisation

Representative name

Representative phone

Representative email

What material would you like?

Please note: this activity is an interim communications measure only. We are required during this federal election caretaker period to keep communications activity to a minimum, so ask you to consider your immediate need for material. Also please note that additional material can be ordered separately if and when required.

Please tick the material type(s) you require (to best suit your industry/organisation needs).

BROCHURE (*English language*)

BUSINESS CARD (*English language*)

Please specify the minimum number of English language BROCHURES you require

Please specify the minimum number of English language BUSINESS CARDS you require

Do you also require translated material?

The **BROCHURE** will also be translated into the following 11 priority languages.

BROCHURE: Please indicate which languages you require and how many of each language you require.

Chinese	<input type="checkbox"/>	X
Arabic	<input type="checkbox"/>	X
Vietnamese	<input type="checkbox"/>	X
Spanish	<input type="checkbox"/>	X
Indonesian Bahasa	<input type="checkbox"/>	X
Farsi/Persian	<input type="checkbox"/>	X
French	<input type="checkbox"/>	X
Korean	<input type="checkbox"/>	X
Russian	<input type="checkbox"/>	X

Hindi	<input type="checkbox"/>	X
Tagalog/Filipino	<input type="checkbox"/>	X
Japanese	<input type="checkbox"/>	X

The **BUSINESS CARD** will also be translated into the following 11 priority languages.

BUSINESS CARD: Please indicate which languages you require and how many of each language you require.

Chinese	<input type="checkbox"/>	X
Arabic	<input type="checkbox"/>	X
Vietnamese	<input type="checkbox"/>	X
Spanish	<input type="checkbox"/>	X
Indonesian Bahasa	<input type="checkbox"/>	X
Farsi/Persian	<input type="checkbox"/>	X
French	<input type="checkbox"/>	X
Korean	<input type="checkbox"/>	X
Russian	<input type="checkbox"/>	X
Hindi	<input type="checkbox"/>	X
Tagalog/Filipino	<input type="checkbox"/>	X
Japanese	<input type="checkbox"/>	X

DISTRIBUTION

Please note: The Attorney-General's Department will bear the cost of distributing your order to a central mail-house, head office or street address of your choice. (Please note that deliveries can not be made to PO boxes).

Please nominate where you would like your order delivered:

Address

We encourage you to circulate this order form internally to your members.

Please email this form to Chantel.Myers@ag.gov.au.

Should you have any queries or would like further information please contact:

Chantel Myers

Public Affairs Branch

Attorney-General's Department

(02) 6250 6154

Chantel.Myers@ag.gov.au